

# Tansee سياسة الخصوصية

Last updated: **Apr 9, 2024**

Tansee is committed to maintaining your confidence and trust with respect to your privacy. This privacy policy explains how we collect, use, and disclose information about you.

## **Information We Collect**

### - Tansee Programs Managed Data

The data managed by Tansee programs, such as SMS, MMS, Contact, Contact Profile, Photos, Music, and other data, will only be stored on your personal computer.

### - Personal Password

Personal passwords, such as iTunes Backup Password, ANTS/ANTC Password, and any other personal password, will not be stored or transferred anywhere.

### - Website Management Data

For each HTTP (which is what your Web browser generates when you request a page or part of a page from a Web site) request received, we collect and store only the following information: the date and time the originating IP address the type of browser and operating system used (if provided by the browser) the URL of the referring page (if provided by the browser) the object requested completion status of the request pages visited We use the information that we collect to measure the number of visitors to the different areas of our sites, and to help us make our sites more useful to visitors. This includes analyzing these logs periodically to determine the traffic through our servers, the number of pages served, and the level of demand for pages and topics of interest. The logs may be preserved indefinitely and used at any time and in any way necessary to prevent security breaches and to ensure the integrity of the data on our servers.

### - Payment Information

If you make purchases on Tansee product, we collect certain information about your purchase (Such as your name, email and other payment information) as necessary to process your order. You must provide certain payment and billing information directly to our payment processing partners, including your name, credit card information, and zip code. For security, Tansee does not collect or store sensitive cardholder data, such as credit card numbers or card

authentication data.

#### - Customer Support Communications

If you contact us for support or to report a problem or concern (regardless of whether you have created an account), or if you reply to a message we send, we collect and store your contact information, support request, and other data about you like your name, email address, location, operating system, IP address, and any other data you provide or that we collect through automated means (which we cover below). We use this data to respond to you and research your question or concern, in accordance with this Privacy Policy.

### **How We Use Your Information**

We use the information collected for various purposes, including providing access to the service, processing transactions, offering personalized content, improving the service, notifying you about updates and changes, delivering targeted advertisements, providing support, analyzing usage trends, and complying with legal obligations.

### **How We Share Your Information**

We do not share any of your information with third parties, except in the following cases:

#### **Third Parties**

##### - Platform Companies

When we release software on Windows/Mac/Android platforms, the respective platform companies([Microsoft](#), [Apple macOS](#) and [Google Android](#)) may access the data.

##### - Payment Gateway Companies

Third-party payment processing partners ([MyCommerce](#), [2Checkout](#) and [Paypal](#)) are involved in processing customer payments.

##### - Website Analysis Company

We use [Google Analytics](#) to analyze user behavior and improve the service, as described in our Cookie Policy.

Unless stated otherwise, we do not provide personal information to the aforementioned third parties.

### **How Long Your Information Is Retained**

We retain the collected information only as long as necessary to fulfill the purpose for which it was provided, unless required by law or specific program needs.

## **How We Protect Your Information**

We take appropriate technical and organizational measures to protect your personal information from loss, theft, unauthorized access, disclosure, alteration, and destruction. Tansee programs encrypt managed data and undergo virus detection and notarization processes for security.

## **Advertising**

Tansee website and programs are completely free of advertisements.

## **Cookie Policy**

We use cookies to track visitor actions on the website without collecting personally identifiable information. Cookies help identify returning visitors, track information viewed, enable customization, and gather insights for business purposes. You can adjust your browser settings to control cookie acceptance or block them.

## **Facebook Data Deletion Policy**

Tansee desktop programs retrieve data from facebook.com, and the corresponding data is stored in .ants, .anta, .tfst, and .tfsa files. If you want to delete the data, please delete the .ants, .anta, .tfst, and .tfsa files.

## **Contact us**

If you have any further questions, please email our [Support Team](#)

